

Justice systems and confidence
in democratic institutions

DIGITAL TRANSFORMATION

Projects in the Justice Sector

Ministry of Justice
October, 2023



GOBIERNO
DE ESPAÑA

MINISTERIO
DE JUSTICIA

SECRETARÍA DE ESTADO
DE JUSTICIA

SECRETARÍA GENERAL
PARA LA INNOVACIÓN Y CALIDAD
DEL SERVICIO PÚBLICO DE JUSTICIA

DIRECCIÓN GENERAL DE
TRANSFORMACIÓN DIGITAL
DE LA ADMINISTRACIÓN DE JUSTICIA



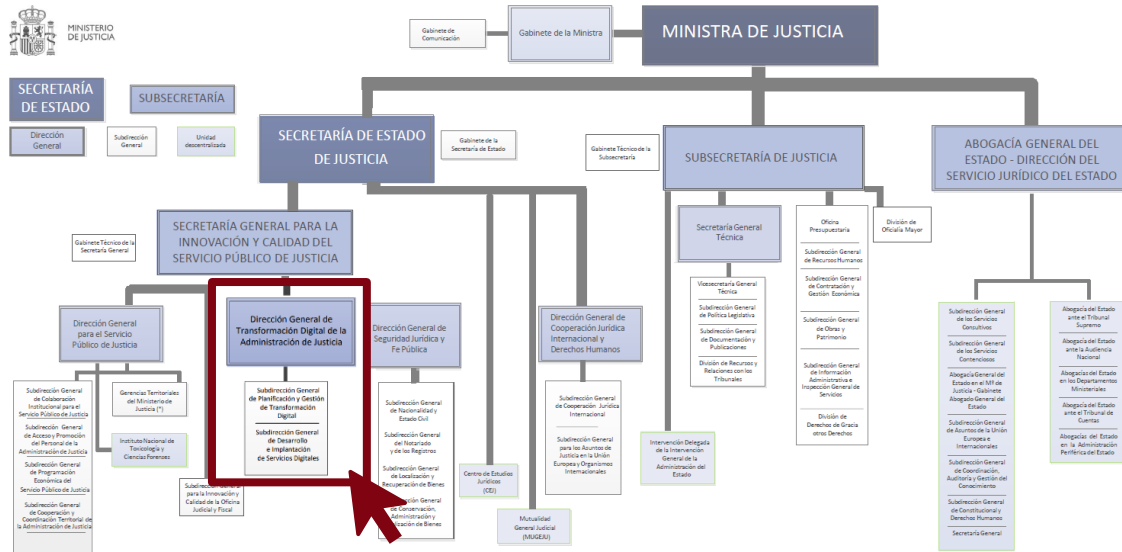
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1. About us

From the **Ministry of Justice** we are providing the Administration of Justice with the most advanced technological solutions in order to achieve a more modern, efficient and agile Justice. These initiatives are framed in a global strategic project of Justice for the entire country, **the 2030 Justice Plan**.



*This process of **Digital Transformation** requires a robust technological organization with all the legal and security guarantees that support the operations of the Administration of Justice, as well as the definition of a government model that accompanies the challenges of transformation and enhance the continuous improvement.*

THE ROLE OF THE MINISTRY OF JUSTICE AND THE GDDTAJ IS **THREE-FOLD**

Provision of
ICT
services

Like any other ministry, within the scope of its powers (for example: civil registry).

Provision of
ICT
services

Such as the non transferred Autonomous Communities (CCTAA)

Provision of
common
services to the
whole AJ

Or by own competence (such as SIRAJ) or interoperability node (as notifications).

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2. 2030 Justice Plan & Co-Governance (I)

Justice 2030 is a common 10-year work plan based on **CO-GOVERNANCE**, which promotes the rule of law and access to justice as levers for the transformation of the country.



OBJECTIVE 1: ENSURING ACCESS TO THE EXERCISE OF RIGHTS AND FREEDOMS



PROGRAMMES

PROJECTS

JUSTICE ACCESSIBILITY

1. Universal access
2. Accessible language
3. Basic legal education

LEGAL PROFESSIONALS

4. Access and professional development
5. Training
6. Equality and conciliation plan

NEW SOCIAL REALITIES

7. Accessibility for vulnerable group
8. Protection of victims and whistleblowers
9. Proactive socio-legal studies

OBJECTIVE 2: IMPROVING THE EFFICIENCY OF THE PUBLIC JUSTICE SERVICE



ORGANIZATIONAL EFFICIENCY

10. Law on the organizational efficiency of the Public Justice Service
11. Trial courts and judicial office
12. Justice offices in the municipalities

PROCEDURAL EFFICIENCY

13. Law on procedural efficiency of the Public Justice Service
14. Enforcements systems
15. Criminal procedure law

DIGITAL EFFICIENCY

16. Law on the digital efficiency of the Public Justice Service
17. Legislative and judicial analysis
18. Telematic actions

OBJECTIVE 3: CONTRIBUTING TO SUSTAINABILITY, COHESION AND GOVERNANCE



CITIZEN SERVICES

19. New civil registry model
20. Citizen services
21. Quality system

SUSTAINABLE SOCIETIES

22. Defence of the rule of law
23. Environmental justice and sustainable headquarters
24. Justice for economic transformation

INSTITUTIONAL COORDINATION AND COHESION

25. Co-governance in justice
26. Data-driven justice
27. Interoperable digital ecosystem

TRANSFORMING THE ECOSYSTEM OF THE PUBLIC JUSTICE SERVICE



An **ACCESSIBLE**, **EFFICIENT** and **SUSTAINABLE** Justice system
that focuses on people

2. 2030 Justice Plan & Co-Governance (II)



In terms of digitization, Spain ranks
7th out of the 27 members of the EU.

Economy and Society Index 2022 (DESI)



Justice 2030 is the **roadmap** that is marking the common work that will be developed in 10 years, in **co-governance, which promotes the Rule of Law.**

The **Ministry of Justice** is promoting technological initiatives with the aim of **transforming the Public Justice Service in order to make it more accesible, efficient** and contributive to the common effort of **cohesion and sustainability.**



All this within a framework of
CO-GOVERNANCE

In the field of Justice, with the Autonomous Communities and the institutions that constitute a part of its governance, as well as outside the field of Justice, with other ministries and institutions that enable efforts and investments to be made efficiently. And with financed using European funds.

CO-GOVERNANCE



2. 2030 Justice Plan & Co-Governance (III)

CTEAJE

It is the co-governance and coordination body between administrations.



The presidency is shared and rotates every two years between the Ministry of Justice and the General Council of the Judiciary.

Body composed of a **representation of the following institutions:**



Justice Digital Transformation Forum



Foro de Transformación
Digital de la Justicia



An initiative that brings together the valuable co-creation between administrations, citizens, organisations, associations and the private sector, and **promotes the role of justice in Spain's digital transformation, all within the framework of the Justice 2030 Strategic Plan.**

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3. International collaboration



The support and commitment of other organizations such as the **European Commission for the Efficiency of Justice (CEPEJ)** and its experts is essential. We are working together with them to make the **digital transformation process** a reality and to be able to transfer the experiences being carried out in Spain to other countries.



CEPEJ has given:



Coordinated and working together on the project "Promotion of e-Justice in Spain through change management"



With the OCDE

- ✓ The "Digital transformation of justice in Morocco" Project
- ✓ Upcoming collaboration in the project "Modernization of the judicial sector in Portugal"

Spain has an investment of **410 million from the Recovery, Transformation and Resilience Plan**

3. International collaboration: eu-LISA

Under the mission of strengthening the organizational structures that participate in international projects and with the aim of reinforcing our role in **the European and international sphere**, since the organization exists an active participation in non-legislative European initiatives by the Ministry of Justice.

*Spain is one of the countries of reference in **initiatives related to e-CODEX** and is playing an active role in the transfer of **e-CODEX to the European agency eu-LISA**, which is expected to take place during the Spanish presidency of the Council of the EU .*



European Agency for the Operational Management of Large Magnitude Information Systems in the Area of Freedom, Security and Justice.

Its mission is to contribute to the application of EU justice and home affairs policies through the management of large-scale IT systems.



In addition, it provides technological support to the efforts of EU countries to make Europe more secure and manages large-scale embedded IT systems.



Spain is one of the **eight Member States** that takes part in the **e-CODEX Project Management Board in eu-LISA**.

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4. Digital Efficiency Law

Name



Preliminary bill on Digital Efficiency measures of the Public Service of Justice



By which Directive (EU) 2019/1151 of the European Parliament and of the Council, of June 20, 2019, is transposed into the Spanish legal system.

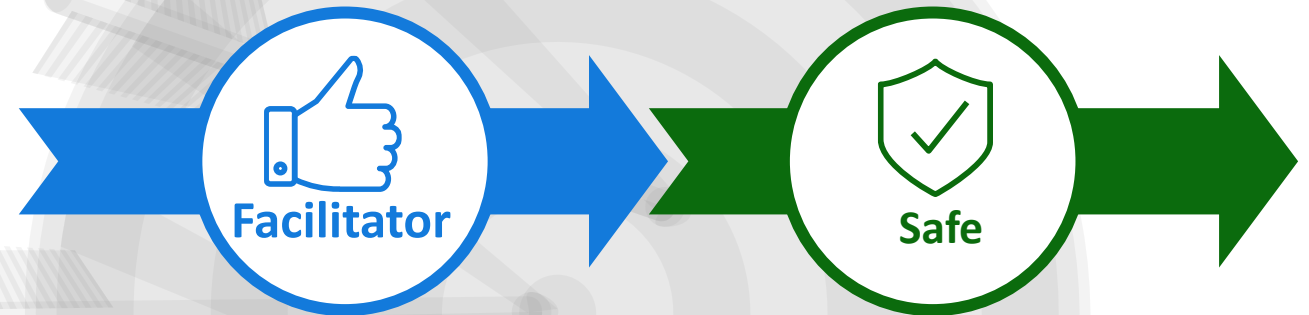
By which Directive (EU) **2017/1132** is **modified** with regards to the use of **digital tools and processes** in the field of company law.

4. Digital Efficiency Law - Objectives

Objectives



Define a **new legal framework** for the Digital Transformation of the Administration of Justice.



Homogeneous services
and interoperability



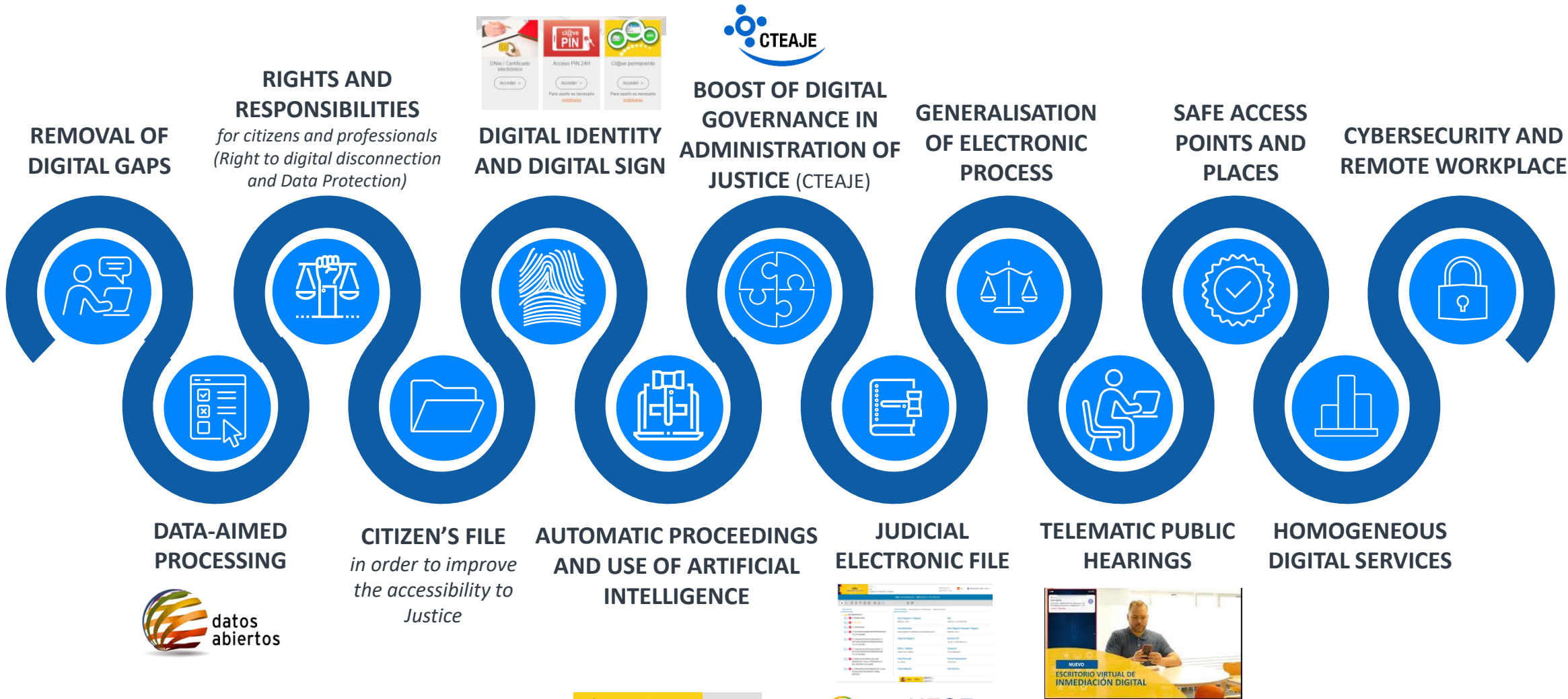
Access to justice



Data-driven justice

4. Digital Efficiency Law - Content

Content



4. Digital Efficiency Law - Legislative reforms

Legislative
reforms

**PROCEDURAL LAW
REFORMS**



**LEGAL SECURITY AND
PUBLIC TRUST**

**DATA
PROTECTION**

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5. Technology initiatives

Below are the **main digital transformation projects and solutions** that are being promoted by the Ministry of Justice **to improve the service offered to professionals related to the Administration of Justice.**

In addition, these initiatives favor, among other advantages, **the reconciliation of family life** and the **elimination of existing gaps: age, territoriality, disability, gender...**

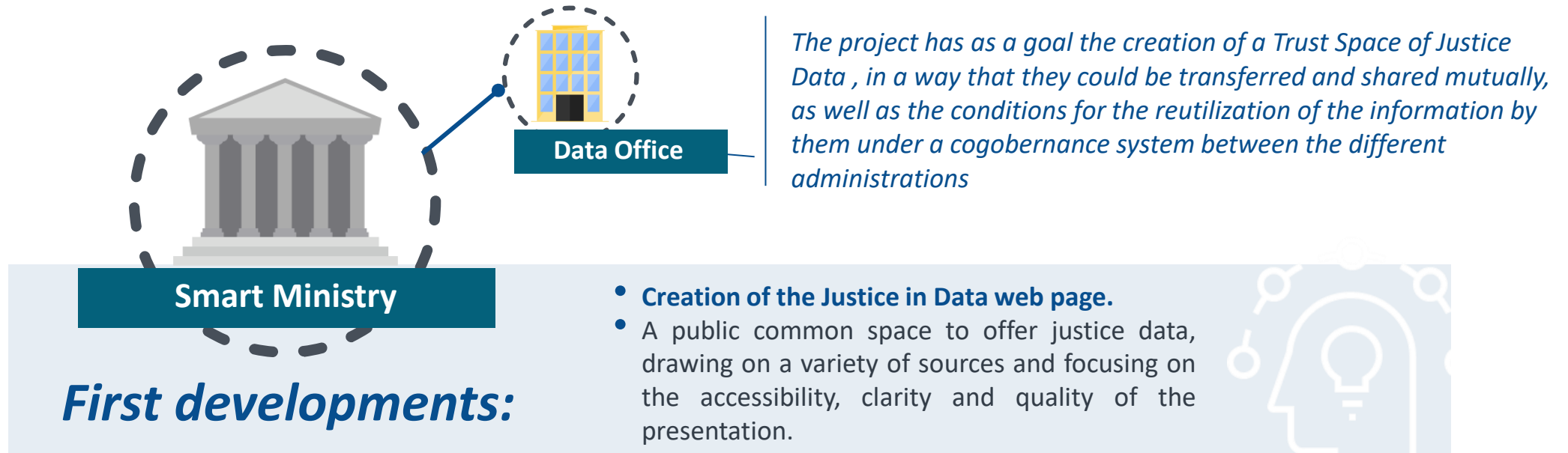
5. Technology initiatives: Introduction

These projects put the focus on citizens, leaving no one behind.



5. Technology initiatives: Data-Driven Justice (I)

Data is an indispensable ally for all public administrations, and the Ministry of Justice, will **continue working putting data at the service of citizens** and improving the quality and transparency of **public policy-making, achieving a more efficient justice system.**



The procurement and management by the State Administration of public data obtained from multiple sources with the principal objective of implementing public politics which are more effective and closer to the public **is a need in the current digital society** and the massive and smart data management is a horizon that Spain can and has to assume.

- *The project has its complexity so there will be different phases until reaching the achievement of the ambitious goal of information being available in real time for everyone who needs it*

5. Technology initiatives: Data-Driven Justice (II)

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The world is changing and data is acquiring greater importance and repercussion in our society, which is why, from the Justice Ministry, we are adapting and have carried out initiatives that enhance **the role of data as an enabler and driver of change** for the transformation of Justice. **Some of them are:**

Positioning the role of data as a **PUBLIC GOOD**



Approval of the Data Manifesto, carried out in **co-governance** by the MJU, the Autonomous Communities, the CGOJ and the FGE. **Its main objective is to improve the efficiency of Justice through data processing and to design public policies in the field of Justice.**

¡Click here to see the Data Manifesto!

In addition, initiatives have been launched such as:



Dashboards, advanced analytical studies on gender-based violence, evictions or other issues, the Artificial Intelligence Lab, Data Office, Data Lab and Data Portals.

And the **1st SYMPOSIUM “JUSTICE AND LAW IN DATA”** has been held.



That it has highlighted **the role of data as a public good and the use of innovation and technology in Justice and Law**, and the need for academic cooperation to obtain academic validation in the technical, legal and humanistic fields.

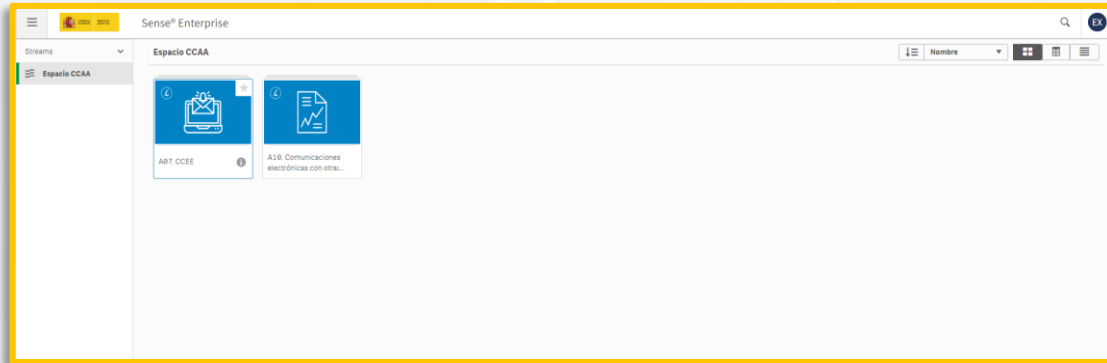


[To learn more about this event watch this promotional video 1st Symposium Justice and Law in Data 17-18 October 2022 - YouTube and streaming videos.](#)



5. Technology initiatives: Datalab System

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The **Data analysis tool** that allows connection to multiple sources and shaping information to provide a friendly visualization that facilitates the decision-making process.

Example of savings data in CITA PREVIA

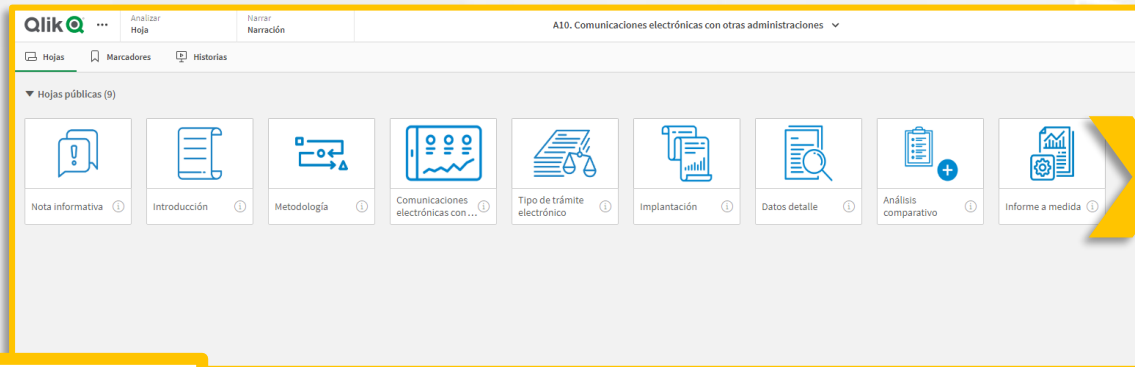
More than...

1,2 million appointments in this service

698.000 beneficiary users

6,2 million € in cost savings

(data from January 2020 to September 2023)



<https://datalab.justicia.es/>

5. Technology initiatives: EVID

The Digital Immediacy Virtual Desk (EVID) allows the management of procedures via videoconference with a predefined agenda, elements to be answered by the intervening party/parties, a shared documentation space, recording of the session and generation of all the electronic evidence **necessary to provide all the guarantees during its execution, as well as the custody of the same.**



Its objective is **to provide innovation in dealing with citizens and professionals**, generating trust in their long-distance relations through the **secure identification** of citizens and operators. Throughout 2022, **numerous functional improvements have been included**, such as the signing of the supporting document and the recording by the official, multi-language and the integration of mobile devices for use in care centres and improvements in usability.

BENEFITS



INCREASES
SECURITY



IMPROVES
EFFICIENCY



INCREASES
AGILITY



SAVES
PAPER AND TIME



INCREASES
RELIABILITY



ALLOWS
TELEWORKING

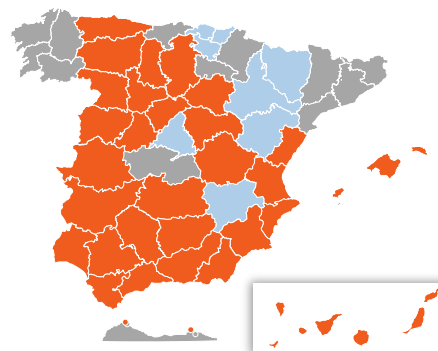


[EVID presentation video](#)

IMPLEMENTATION

Implemented in MJU territory: Ávila, Burgos, Cáceres, Ceuta, Cuenca, Balearic Islands, León, Melilla, Murcia, Palencia, Salamanca, Segovia, Soria, Valladolid, Ciudad Real, Guadalajara, Andalusia, Valencian Community, Valladolid and Zamora. **Implemented in the devolved communities of Asturias and the Canary Islands.**

There are plans for it to be extended to: Albacete, Badajoz, AEPD, Basque Country, Madrid, Aragon and the Justice Offices in the Municipality



IMPACT



1.076.834
Non-face-to-face
proceedings




652.779
Hearings and trials



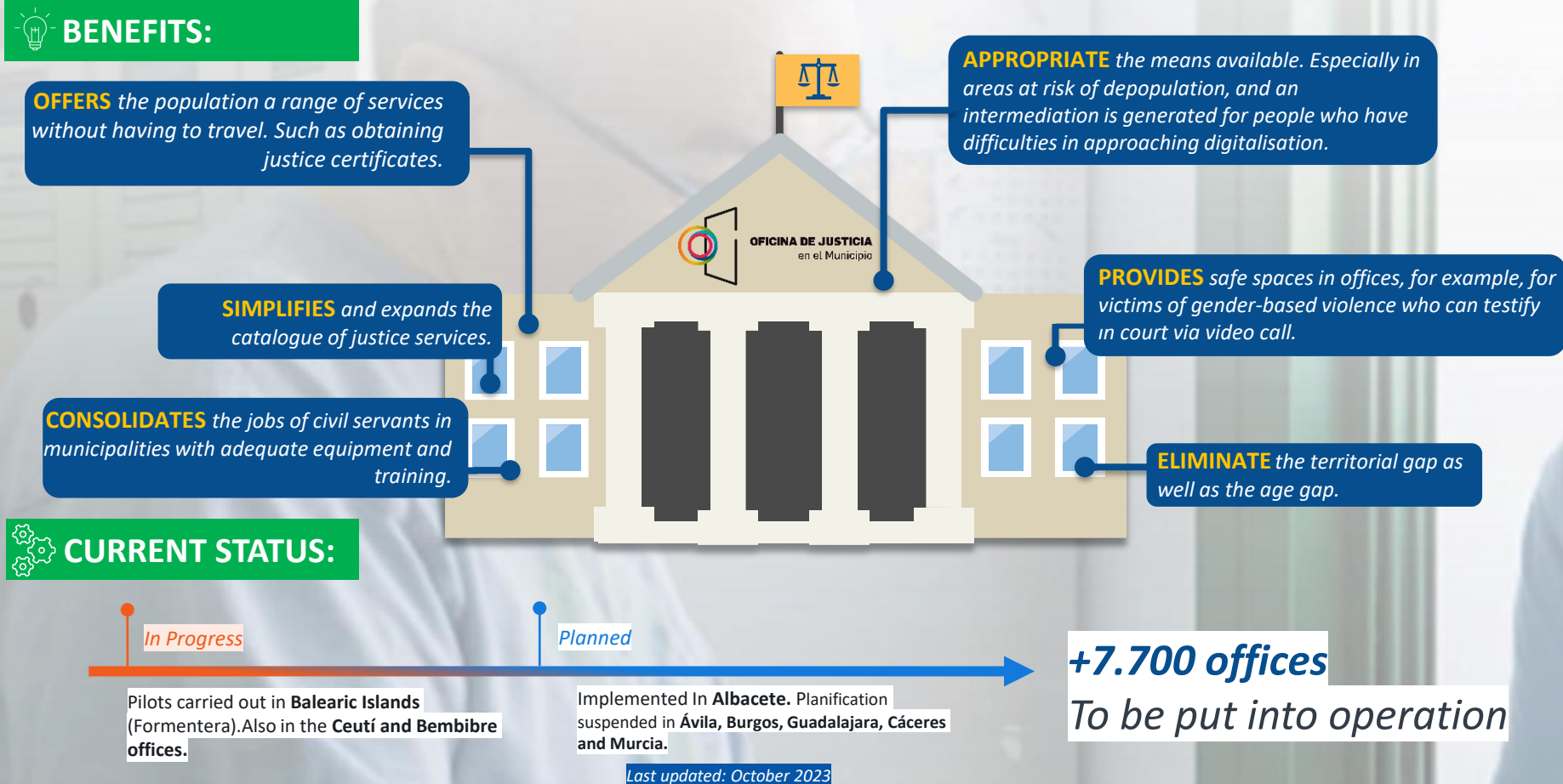
370.446
Other non-face-to-
face proceedings

**Data from January 2020 to October 2023*

5. Technology initiatives: Justice Offices in the Municipality

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The Offices of Justice in the Municipality project will provide all municipalities in Spain with Municipal Offices of Justice that **will transform the current Justice of the Peace Courts**, extending their services and attention to all citizens, the elderly, the disabled, people without resources or victims, **providing in each of the municipalities the services of the judicial bodies, civil registry and other justice services.**



5. Technology initiatives: ECRIS


Interoperability also plays an important role at the international level. Examples of this are the project for the **electronic exchange of European Investigation Orders and the ECRIS (European Criminal Records Information System) project**, which allows digital intercommunication between criminal record records in the European Union, with Spain being a pioneer in the exchange of information through this system.



You can watch the video in the official channel of YouTube of Justice Ministry – [ECRIS \(subtitled in English\)](#)



5. Technology initiatives: Legal dictation system / Forensic dictation system

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The Legal and Forensic Dictation Systems allow justice professionals to carry out **specialized transcriptions of legal texts** through a **voice recognition and translation solution** that allows dictating reports up to three times faster with maximum precision and agility, increasing their productivity and speeding up their work

These systems are adapted to professionals since they have dictionaries that collect the medical terminology of each specialty.

In addition, it improves communication, facilitating interaction and receiving their report immediately. Thanks to it's technology it improves with each use and learns the new words that the user uses for future dictations.



Efficient, agile and innovative technology available to professionals.

View videos:

- [Forensic Dictation System – YouTube](#) (Spanish)
- [Legal Dictation System- YouTube](#) (Spanish)

5. Technology initiatives: Textualization of Recordings

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The recording textualization initiative is based on neuronal learning techniques for the faithful transcription of videos recorded during court hearings and depositions. In addition, **it automatically generates text**, taking as a source the videos recorded during hearings and depositions, enabling the development of new services and functionalities depositions, allowing the development of **new services and functionalities**.

A project that transforms Justice through Artificial Intelligence :



Based on **MACHINE LEARNING**



Offers **GREATER AGILITY IN INFORMATION MANAGEMENT** (savings of more than 450,000 hours)



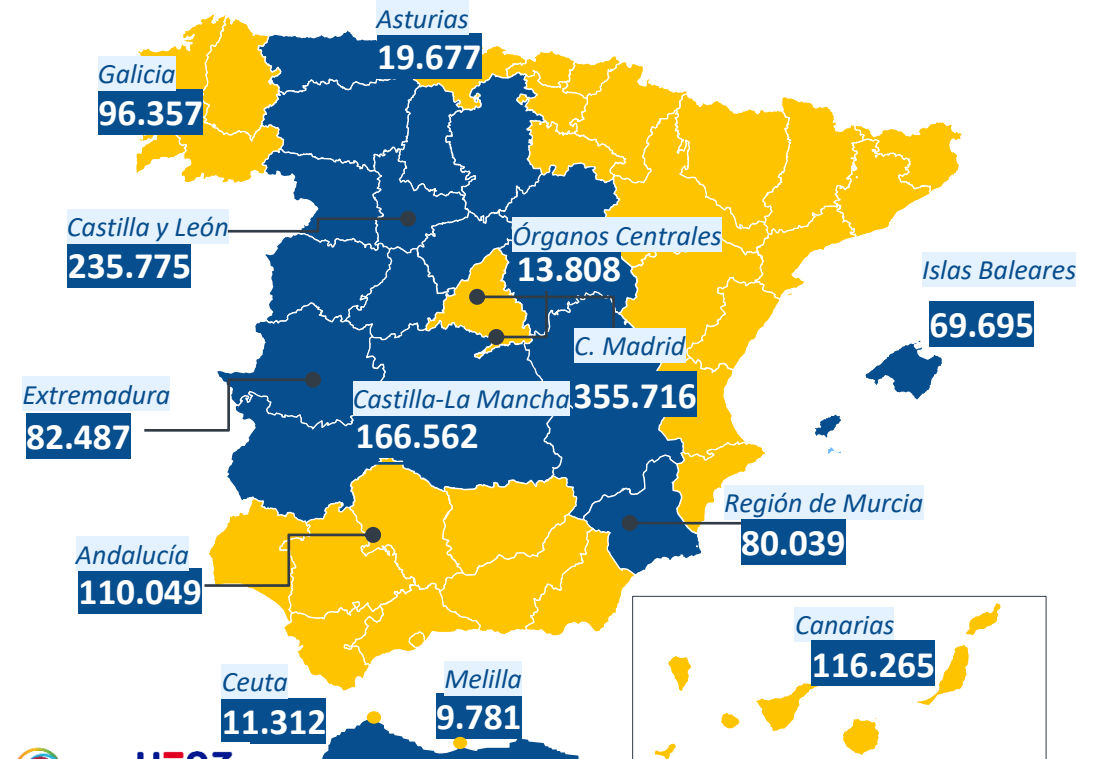
INTEGRATED WITH HORUS VIEWER
for content visualization

More than 1.300.000 views successfully textualized


**Data updated October 2023.*

SYSTEM IMPLEMENTATION MAP

Implanted throughout the **Ministry's territory** and in part of the Community of Madrid, and starting in the Canary Islands.



5. Technology initiatives: RPA (I)

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In the task of working to put the most innovative technology at the service of Justice, initiatives are being carried out that incorporate robotization technology and **whose main objective is to improve the social sphere by focusing the resources of justice on the needs of citizens.**

To this end, initiatives are **being oriented** to :



**ARTIFICIAL
INTELLIGENCE**



**DATA-DRIVEN
JUSTICE**

What are we achieving?

Thanks to **robotisation and automation:**



Increased efficiency, cancelling more than 422,000 criminal records.



Increased agility, advancing the work of 19 months.



Adapting to people, improving the lives of tens of thousands of citizens.



Less time invested, saving more than 338,000 hours.

A pilot project has been launched in Murcia for the intelligent automation of use cases for the transmission of information between the Procedural Management systems and the Judicial Deposits and Consignments Accounts System.



[For more information watch the video here: Robotisation and Artificial Intelligence in Justice - YouTube](#)

During 2022, the cases in which a robot could be applied were expanded, such as in the processed concessions of nationality by residence and by Sephardic heritage and the cancellation of criminal records, managing **almost 2.800.000 files.**




In 2022, the cancellation of sentences was carried out based on the regulations, producing the cancellation of **87,400 sentences belonging to 73,500 people.**

Since March 2021, with the implementation of robotization, up to January 2023, more than **472.396 criminal records** have been cancelled.

Until October 2023, **almost 2.000.000 robotic processes** have been carried out on nationality application files.

0,000 grants of nationality by residence have been granted and about **30,000** of Sephardic people.

This means a saving of **330,000 hours** of work for processing staff, who will be able to invest in other tasks.



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5. Technology initiatives: Prior Appointment

Under the context of **digital immediation**, the **Prior Appointment service has already started** for judicial bodies and Civil Registry offices

We are working in a more inclusive justice within the reach of those collectives that have reduced access to technology. According to this, **the 060 Prior Appointment system is being enabled**.



- ✓ *Citation through the public telephone 060.*
- ✓ *More than 1,650,000 appointments and more than 339,000 non-face-to-face legal proceedings.*
- ✓ *Cost savings and greater technological efficiency (7.000.000 euros).*
- ✓ *Sustainability. The emission of more than 3,000 tons of CO2 into the atmosphere has been avoided.*



More than **425** Headquarters



More than **1.650.000** Appointments

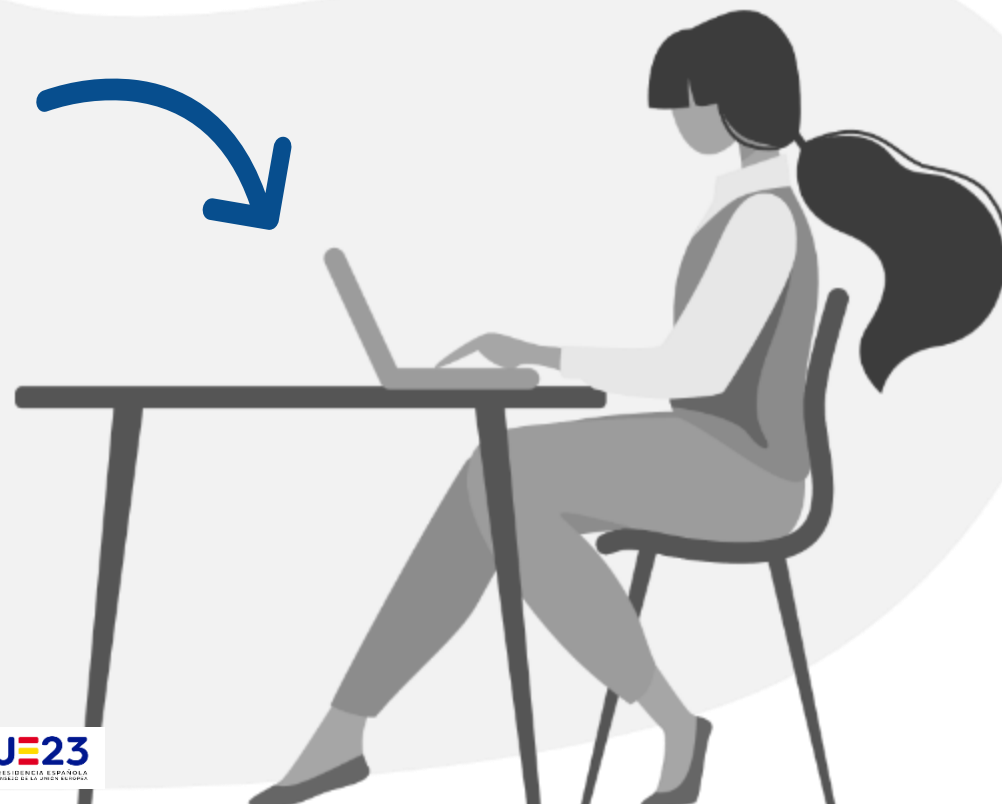
5. Technology initiatives: Digital immediacy / Cl@ve Justice

The **Digital Immediacy and Digital Presence project** includes different technological solutions that enable the **electronic relationship of justice professionals, citizens and companies with the Administration of Justice**.

Clave Justicia is a system which is part of this project:



- ✓ In **collaboration with the Tax Agency and the Secretary of State for Digitalization and Artificial Intelligence**, which makes the most of the infrastructures and thus contributes to sustainability.
- ✓ Guarantees **Digital Legal Security** in the procedural processing as it is the system for identification and electronic signature, integrated with the common platform Cl@ve PIN of the Tax Agency.



5. Technology Initiatives: Acceda

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Acceda is the initiative that allows telematic communication **between judicial bodies and legal operators** used for the presentation of texts and documents, the transfer of copies and the realization of communications and notifications by electronic means. Allowing access to the file for professionals and citizens.

Acceda has carried out more than:
410,000 files
* From December 2020 until today

What it means:

Improvement applied to the excess capacity in LexNET...

Representing
a saving of:

More than
56.000.000 of euros

3,582.34 tons of Co2
More than **543** times around the world



AJU



- Request for a copy of the **Electronic Court File**.
- Excess capacity. **With admission via certificate of pseudonym**.
- **Itineration** of files.

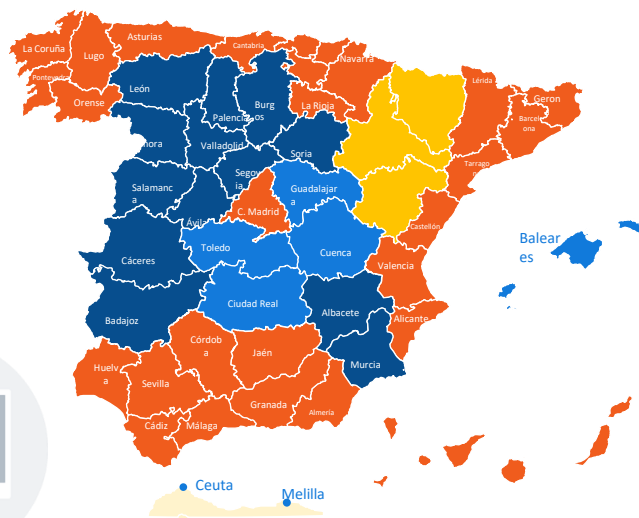


Providing services such as:



AGE

- Request for **criminal records cancellation**.
- **Apostilles** of some types of digitally signed public documents (and including more).
- **Scholarships** for the preparation of competitive examinations.
- **Incidents and suggestions** of the Ministry of Justice



IMPLEMENTATION STATUS:

- **Implemented in the Ministry of Justice** Cáceres, Badajoz, Ávila, León, Burgos, Palencia, Salamanca, Segovia, Soria, Valladolid, Zamora, Murcia, Albacete, Audiencia Nacional.
- **End of deployment in** Cuenca, Ciudad Real, Guadalajara, Toledo, the Balearic Islands, Ceuta, Melilla, Supreme Court.
- **AATCC implemented in** La Rioja, C. Valenciana, C. Madrid, Andalucía, Asturias, Cataluña, Cantabria, Navarra, País Vasco, Islas canarias y Galicia

August 2023

The **process of requesting registration of modifications** in the **foundation's board** has been enabled, among which are:

- Designations, reelection and cessation of members.
- Designation of Position in the board.

The procedure is carried out online through-> **Cl@ve with certificate**

It is possible to **track modifications that are made:**

- Having a **electronic website available 24/7**
- **Quickly and safely.**

5. Technology initiatives: LexNET

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- LexNET is the **platform for the secure exchange of information** for judicial bodies and legal operators.
- It ensures the filing of pleadings and documents, the transfer of copies and the practice of notifications.
- It is a fundamental component in the daily activity of judicial bodies.

LexNET
Justicia

LexNET in data
(2022 - 2023)

+166.000.000
Notifications sent

+28.000.000
Written procedures sent

+6.000.000
Initiator writings created

LexNET version 5.4 includes a number of **new features**:



NEWS IN THE SEARCH

New search filters are included in "Advanced search" and "Audit" section according to the Access profile . In addition, the system will allow predictive search based on a character in transfers and recipients' books.



MAIL OF REJECTING

It sends a mail informing substitute and authorize users of rejections.



INTERVENERS FORMS

- ✓ **Zip code prediction** (if Spain is the chosen country on the form)
- ✓ **If exist more than one zip code for an área**, it shows a dropdown with options.
- ✓ **Possibility of reporting a Second address.**

APPLexNET

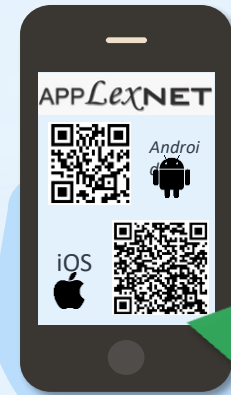
APPLexNET is the mobile application to view the messages and notices that we have in the **LexNET mailbox**, from any mobile device. These are its main **funcionalities**:

Check download pending messages in the LexNET mailbox.

Visualize copies of transfers.

Access to notices based on their relevance.

Review the status of the writings.



Access to download **APPLexNET** through this link:

<https://bit.ly/3qdtNuK>

or scan the
QR code

5. Technology initiatives: IA Solutions

The **Administration of Justice** is in the midst of a process of change, of **digital transformation**, in which Artificial Intelligence is playing a fundamental role.



*The Artificial Intelligence (AI) is a necessary link in **a chain of processes of transformation and digitization of justice.***

Through a strategy of **data value orientation**, the use of Artificial Intelligence in the very effectiveness of justice is enabled.

A large amount of **unstructured information** is managed in the organization of the documents that are part of a dossier. This information is mainly collected as **Natural Language** text.



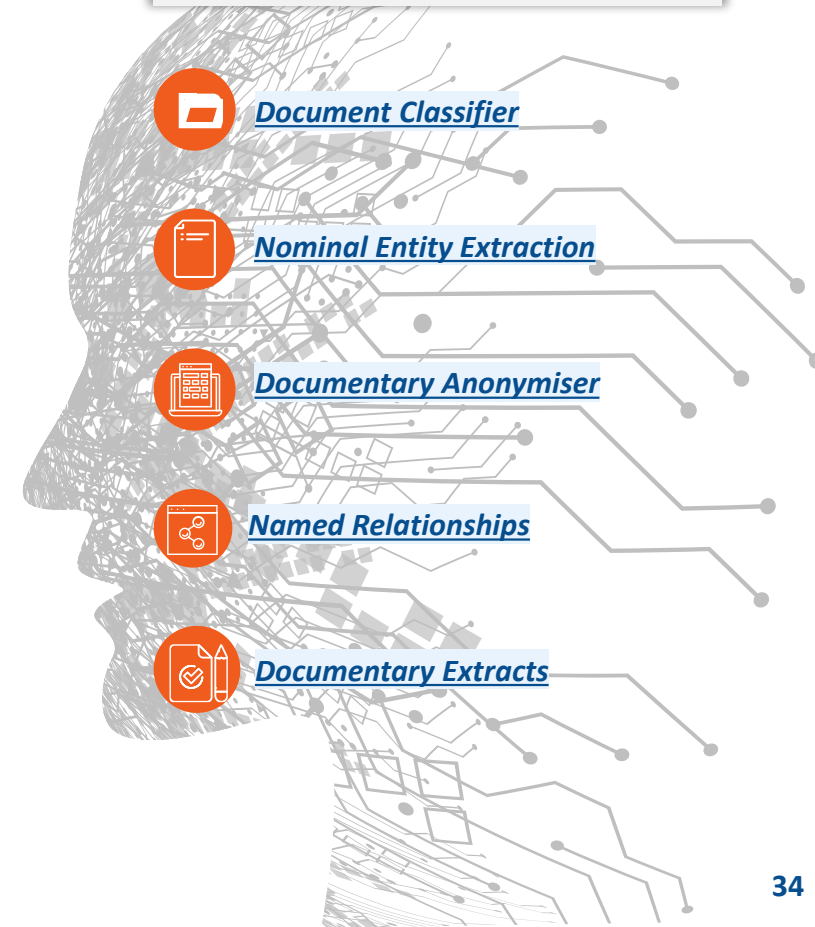
On the bases of this documentation, **Judges, Magistrates, Lawyers and other staff of the judicial office** have to **take the decisions** that are proper to each one of them.

From this documentation it will provide...




INCREASING productivity and efficiency in the work of the judiciary.

The Ministry of Justice is working on the following initiatives:



5. Technology initiatives: Justice Folder

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The Justice Folder initiative offers individuals, companies and professionals not only unified and homogeneous points of contact with the Justice Administration, but also a personalised service for each contact. **Justice Folder aims to unify and facilitate access to the services offered by the Administration of Justice**, such as LexNET, Apoderamientos Apud Acta, Horus, ACCEDA, among others.

This project will function as the Citizen Folder and associated with it, allowing, **in an agile and simple way**, without the need to register and through the use of a **secure identification system for access**, to know the judicial notifications and any other information of the judicial files in which the interested party is a party. **The consultation can be carried out in real time and at the user's request.**

¿Who can access?

- Physical persons (*citizens*).
- Legal persons.
- Justice (*Lawyers, procurator and social graduates*)



[Justice Folder – Public service of Justice \(administraciondejusticia.qob.es\)](http://administraciondejusticia.qob.es)



The Justice Folder project is included in the **Draft Law on Digital Efficiency Measures for the Public Justice Service**. It is one of the priorities for the development of Justice 2030/PRTR.

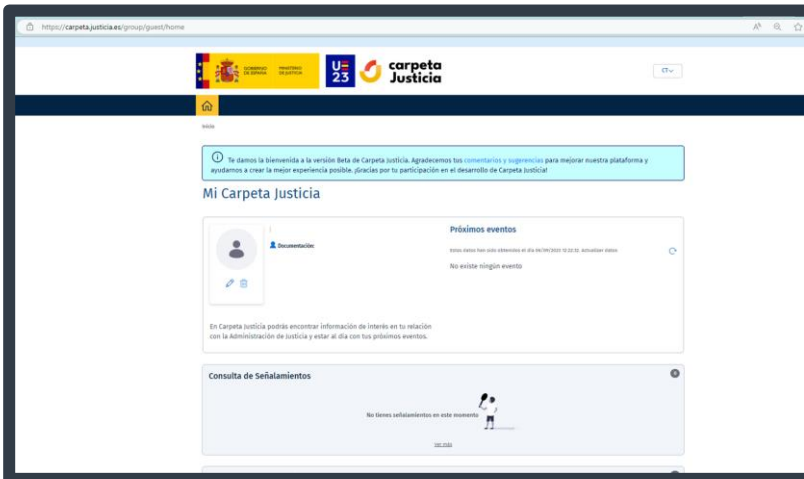


COOPERATION WITH THE AUTONOMOUS COMMUNITIES WITH POWERS IN THE FIELD OF JUSTICE

Implementation of integration services with the Justice Folder: judicial hearings, status of files and judicial notifications.

COOPERATION WITH THE JUSTICE ECOSYSTEM

Meetings with groups of lawyers, solicitors, registrars, notaries, civil registry units, etc., in order to draw up a general list **that will enable us to offer a better service.**



5. Technology initiatives: Electronic Signature

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Portafirmas is the application that allows Justice Administration professionals to sign documents digitally.



Until now the use in PORTAFIRMAS:

Almost 100 millions signature flows created

More than 113 millions signatures made

More than 156,000 flows created per signing user



Within Portafirmas we find **“firma en la nube”**: a tool which facilitates the signature from any device, place and time.

USES IN PORTAFIRMAS 4.2



SIGN with a **Centralized Signature Certificate** from any **location and device** that has an Internet connection.



Manually **GENERATE** signature flows directly from the application.



Allows to **ACCESS AND SIGN** with a **certificate hosted on the mobile device** using the @Mobile Signature APK from any location.



Manually **CHANGE** the **location of your signature** in a specific document.

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6. DataForum Justicia

*This year we created
DataFórum Justice 2023...*



A congress that **brought together** the sector's leaders in a historic event in Asturias to **demonstrate the social impact of the data** from the perspective of law and justice.

OBJECTIVE

An annual forum of reference in data culture and digitalization that brings together public administration, academia and the private sector. Law and data processing from a legal point of view for an efficient and responsible society.

One goal that brings together...



Public Administration



Academic Sector



Private Sector

DATAfórum
JUSTICIA > 2023

- June 14th, 15th and 16th
- Universidad Laboral, Gijón

Number of
registered person

More than
> **800**

Number of
speakers

More than
> **125**

Number of
Youtube views

More than
> **2.900**

Designed
creatives

More than
> **290**



To perceive as
necessary the
“hyperconnectivity”
as an element of
transformation and
consensus.

Thank you for your attention



GOBIERNO
DE ESPAÑA

MINISTERIO
DE JUSTICIA

SECRETARÍA DE ESTADO
DE JUSTICIA

SECRETARÍA GENERAL
PARA LA INNOVACIÓN Y CALIDAD
DEL SERVICIO PÚBLICO DE JUSTICIA

DIRECCIÓN GENERAL DE
TRANSFORMACIÓN DIGITAL
DE LA ADMINISTRACIÓN DE JUSTICIA



JUSTICIA
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PRESIDENCIA ESPAÑOLA
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