

Atenea – A new Case Management System

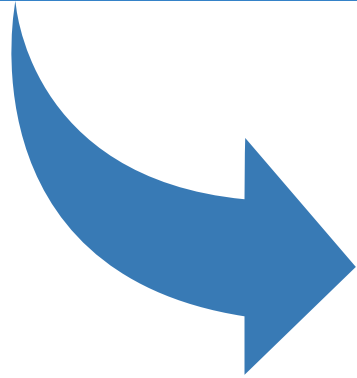
Study visit of Experts from the
Republic of Croatia

Nov 2022

2. STARTING SITUACION

Being an **Electronic Judicial Administration**, agile and safe requires a strategy, planning and effort of all Administrations and agents involved. But if we look back before Justice was not like that ...

What was the initial situation?



High cost in paper information management



Less transparent and professional to the citizen



Increased time spent in the processing of Writings



Poor agility in processes



Nothing was digitized, there was no remote access



Physical space needed to store files



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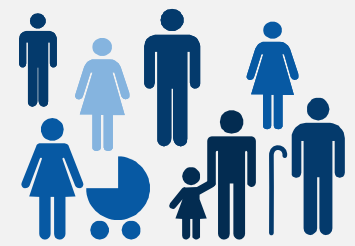
DIRECCIÓN GENERAL DE MODERNIZACIÓN
DE LA JUSTICIA, DESARROLLO TECNOLÓGICO
Y RECUPERACIÓN Y GESTIÓN DE ACTIVOS
SUBDIRECCIÓN GENERAL DE NUEVAS
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3. MOTIVATION FOR CHANGE I

We are part of a society where technology and new forms of communication have changed our habits and expectations when it comes to relating and accessing information and services.

In Spain the....



84,6%

Of the citizenship is a web surfer



94%

Of households are connected to the internet



50,1%

Of the citizens is related digitally with the Public Organisms

¿For what?



47,3%

To consult information



36,9%

To download oficial forms



32,3%

To send completed forms

3. MOTIVATION FOR CHANGE II

*For this reason and in order to respond to the demands of the new society, the Spanish Justice faces a new technological paradigm of modernization that implies **a change in the culture of the organization and in the information systems**, aligning the legal thought with the technical reality.*

A new paradigm that is reflected in a new ...

Model
of work



Culture of the
Organization



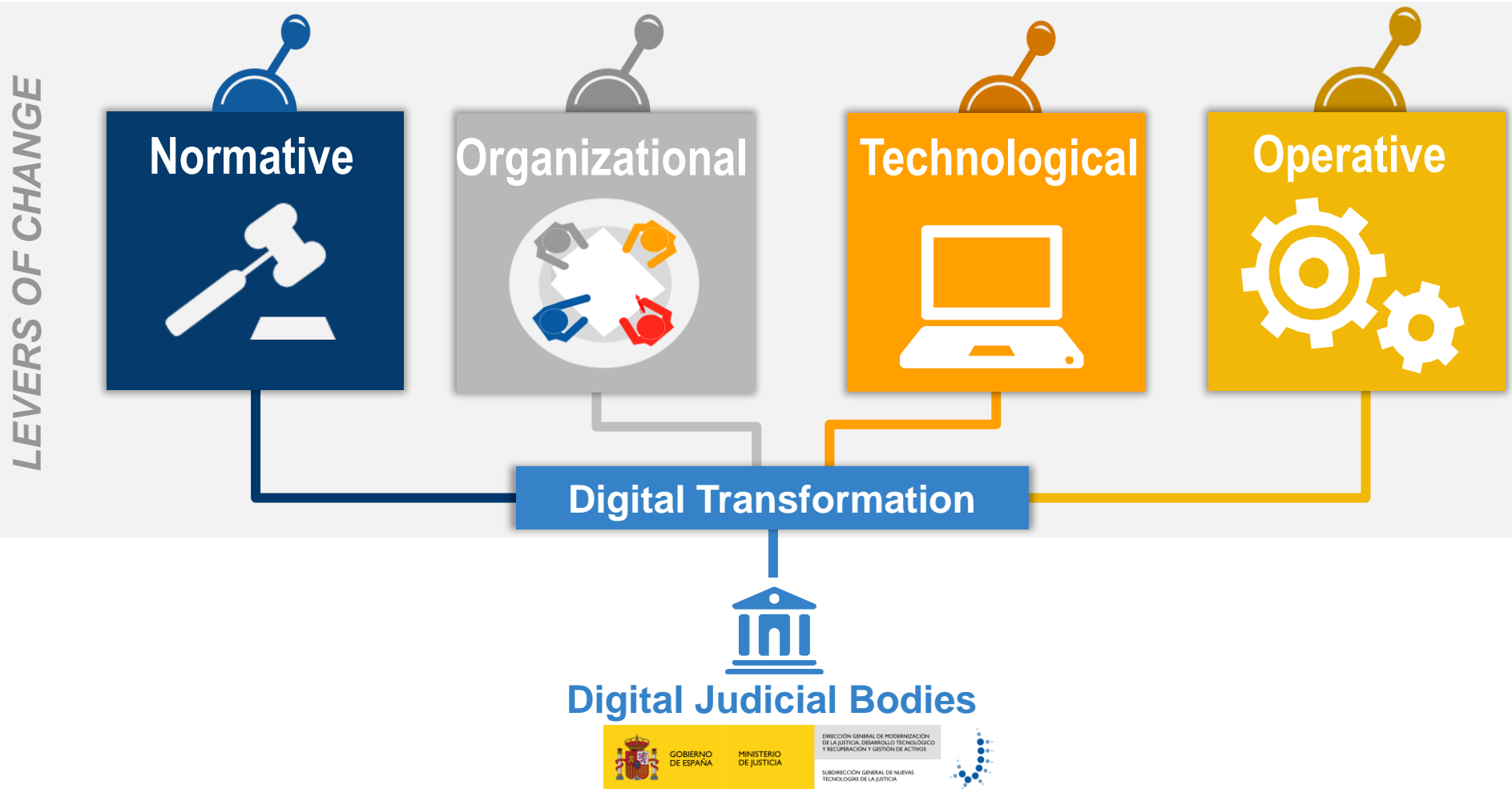
Security and Trust
Management



The decision process remains the same, the only thing that changes is the way to process the information needed for decision making.

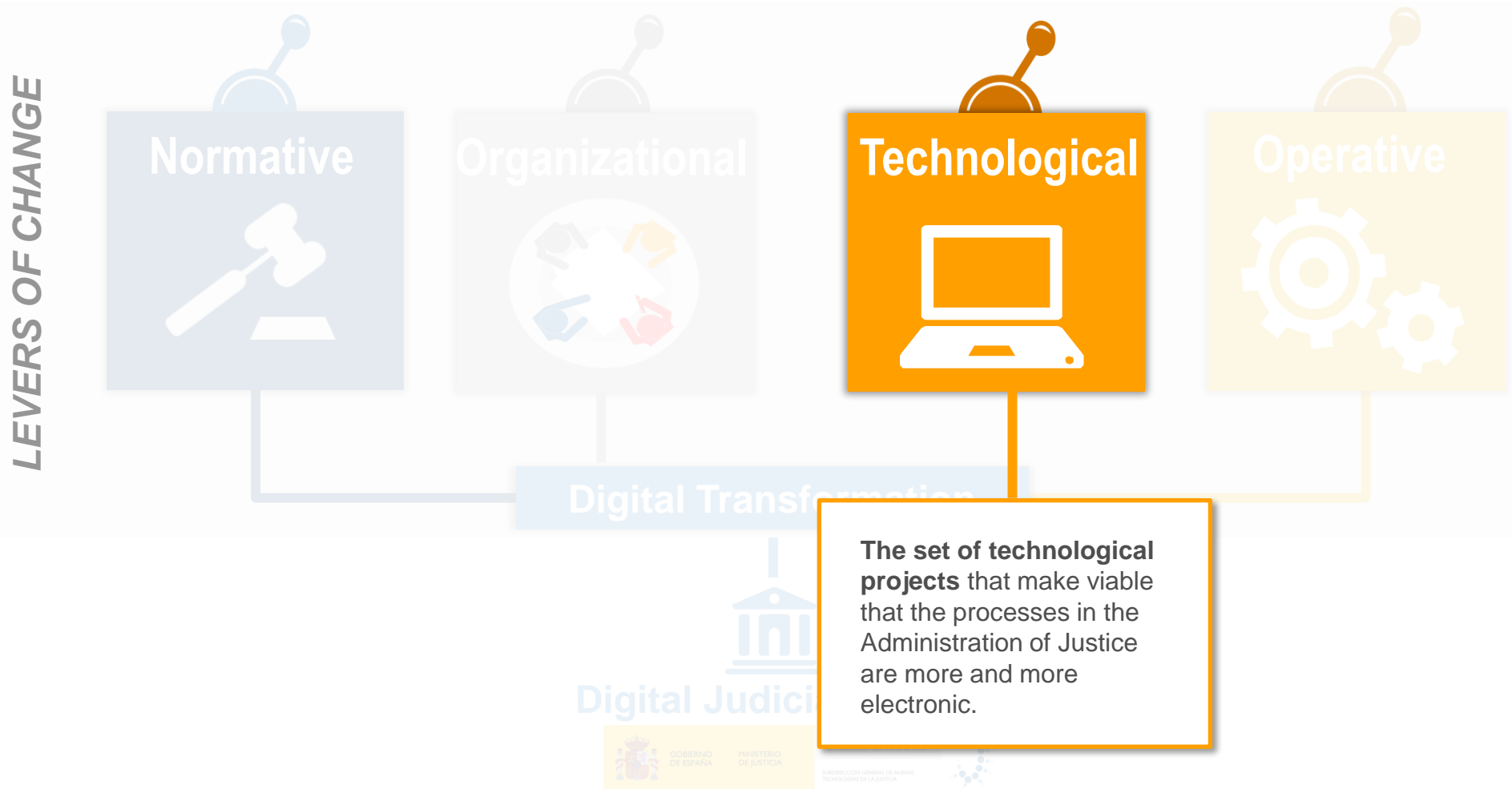
4. CHANGE TRIGGERS

*From the Ministry of Justice we have four levers of change as fundamental **pillars that activate, push and support this transformation in the Judicial Bodies** from four key areas: Normative, Organizational, Technological and Operative.*



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*From the Ministry of Justice we have four levers of change as fundamental **pillars that activate, push and support this transformation in the Judicial Bodies** from four key areas: Regulatory, Organizational, Technological and Operative.*

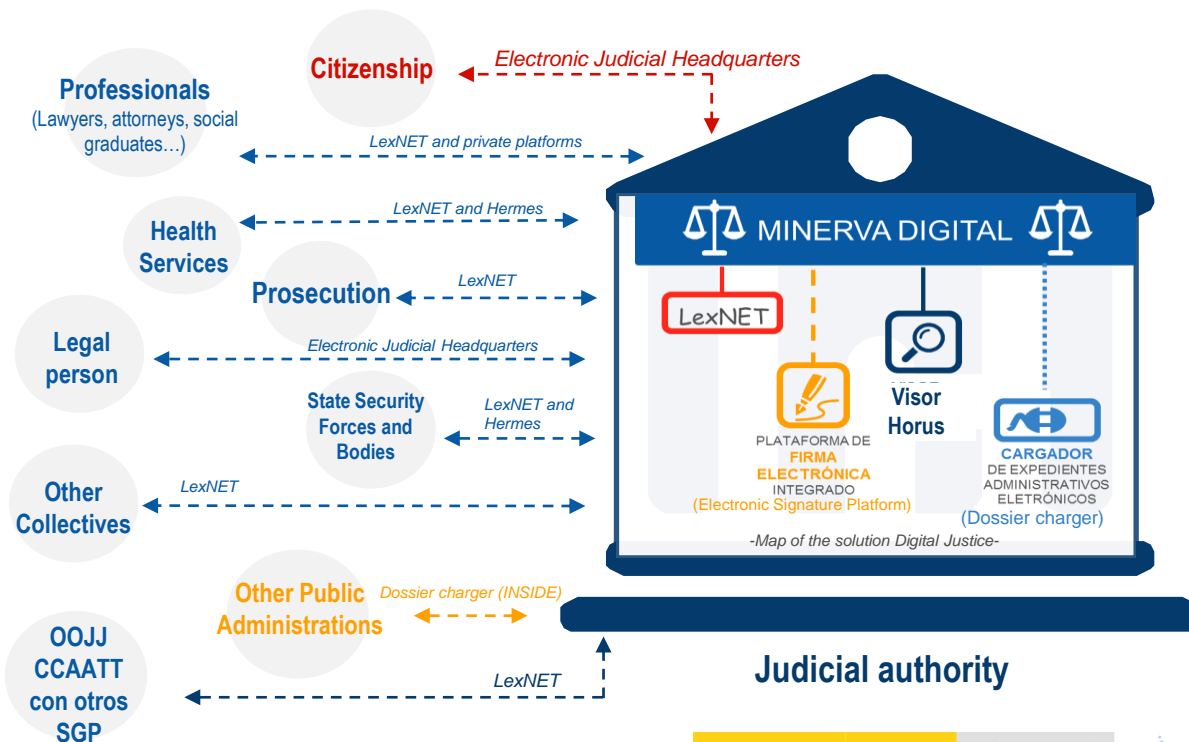


4. CHANGE TRIGGERS: TECHNOLOGICAL

*The **technology lever** is the **projects** of applications and information systems defined and developed to satisfy the needs of the Judicial Bodies. One of the projects that plays a relevant role in digital transformation is...*

Digital Justice

*Designed to **carry out the whole process electronically** and ensure communication with the **different operators** involved throughout the process.*



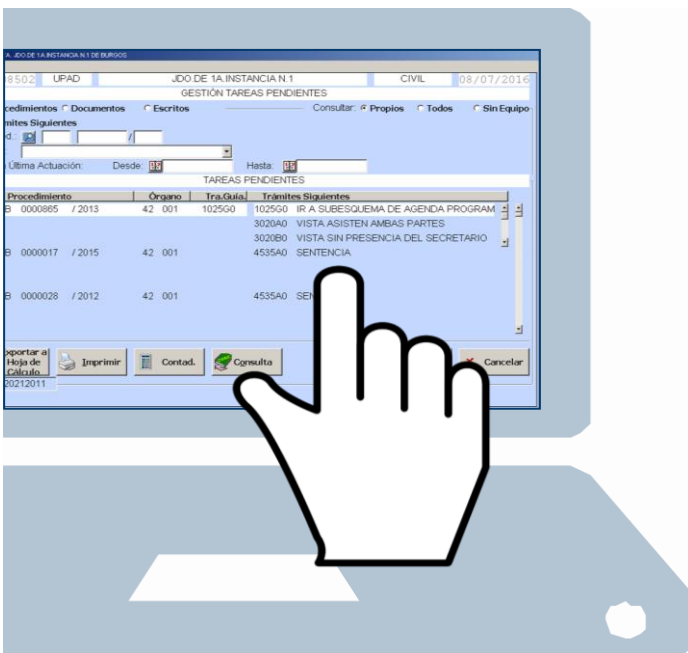
4. DIGITAL JUSTICE: CASE MANAGEMENT SYSTEM

MINERVA DIGITAL

Step towards the electronic processing of the Judicial File evolving the procedural management system, so that any Judicial Body involved in the processing of a certain procedure can access the information associated with it with the guarantees of reservation, control and confidentiality required thanks to its interaction with the rest of systems that compose Digital Justice.

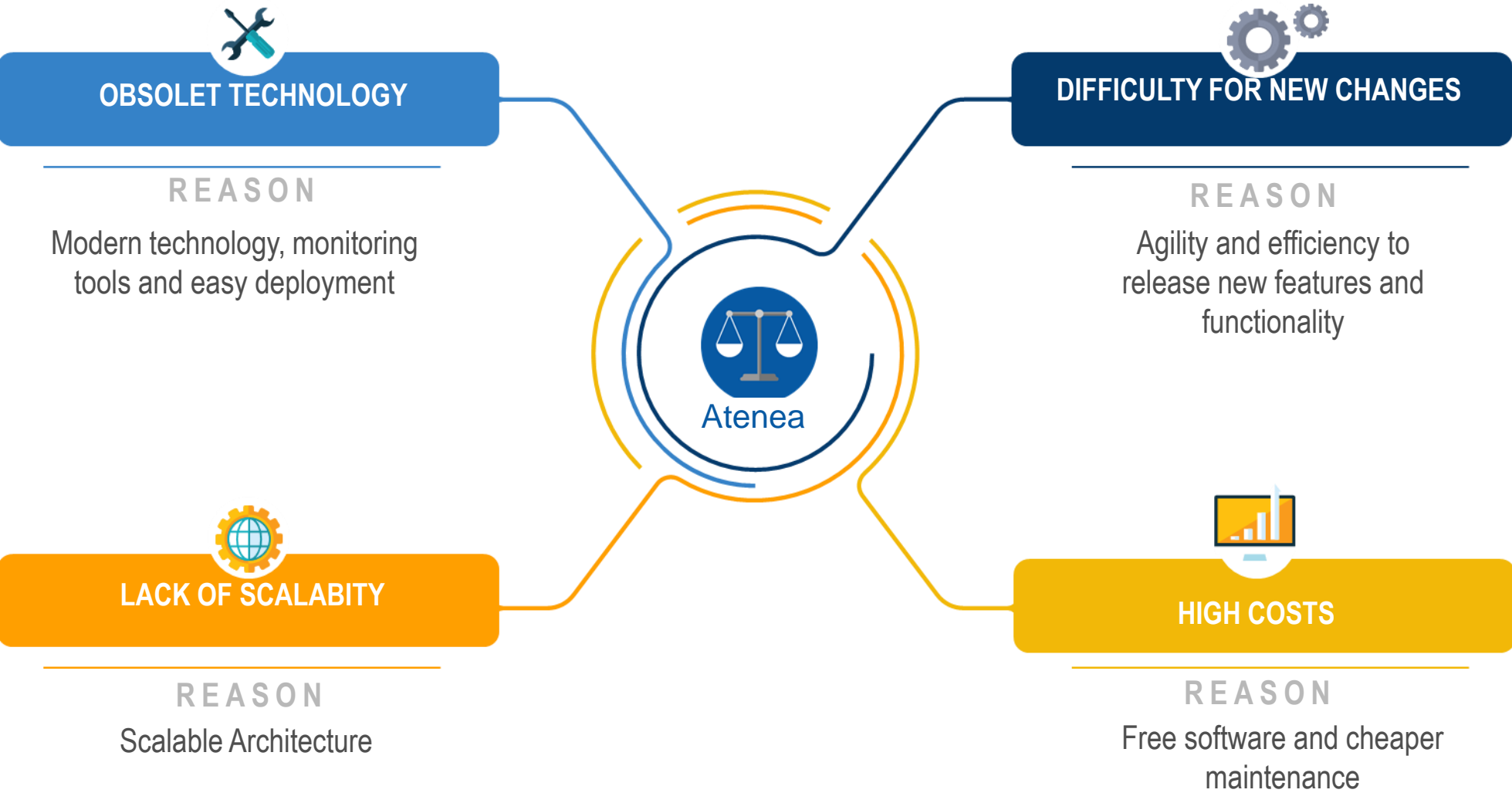
Benefits

- ✓ **Homogenization** of working methodologies and management standard in the Judicial Bodies.
- ✓ **Agility** in the processing of procedures.
- ✓ **Reduction** of workloads for professionals.
- ✓ **Facility** in communication between Judicial Bodies.
- ✓ **More control and follow-up** of the file thanks to the management of pending tasks and warnings.



5. MOTIVATION FOR CHANGE MINERVA

Origen de la necesidad de la Migración Tecnológica de Minerva con sus correspondientes justificaciones:



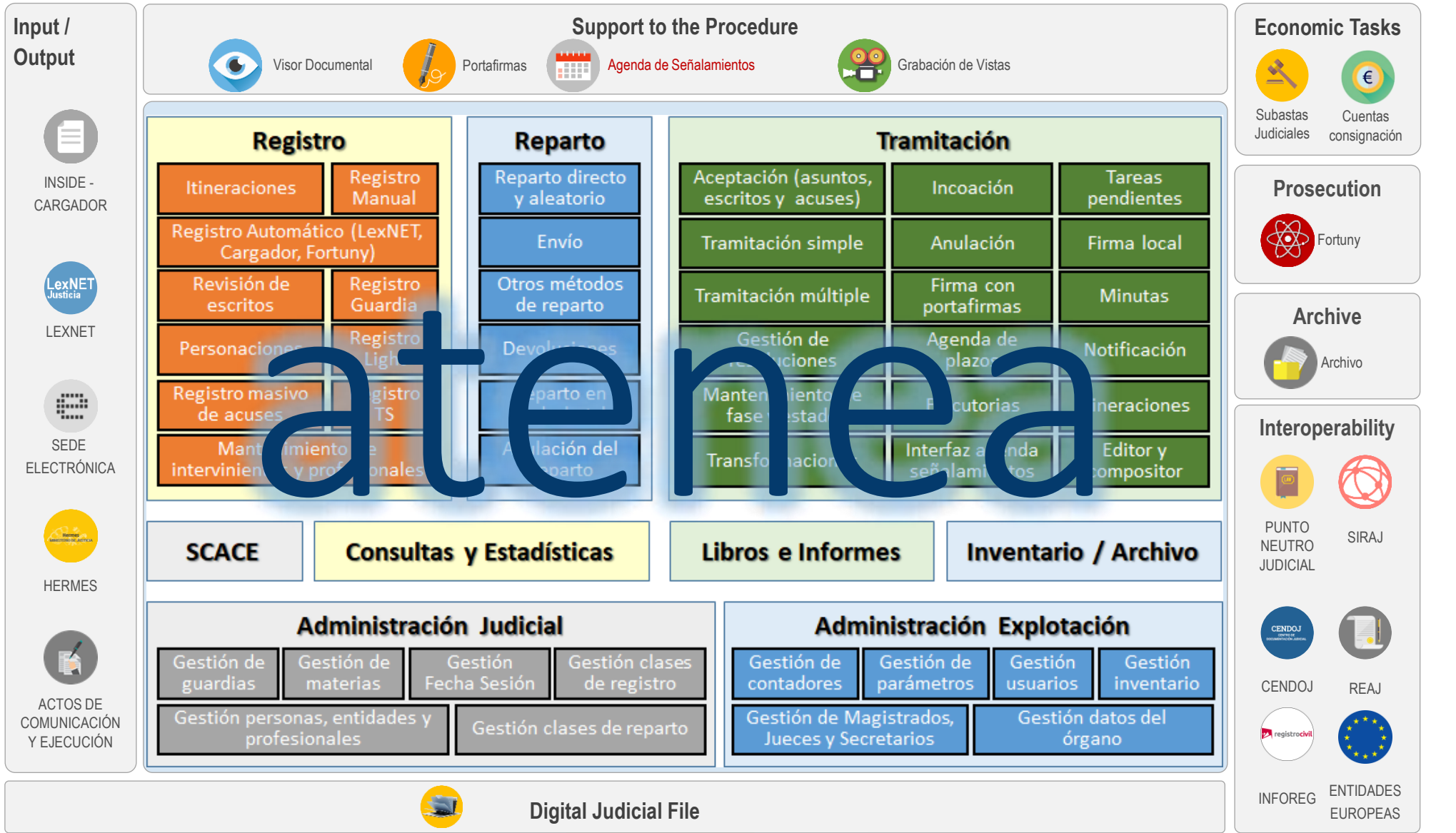
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6. MODULAR VISION OF CMS

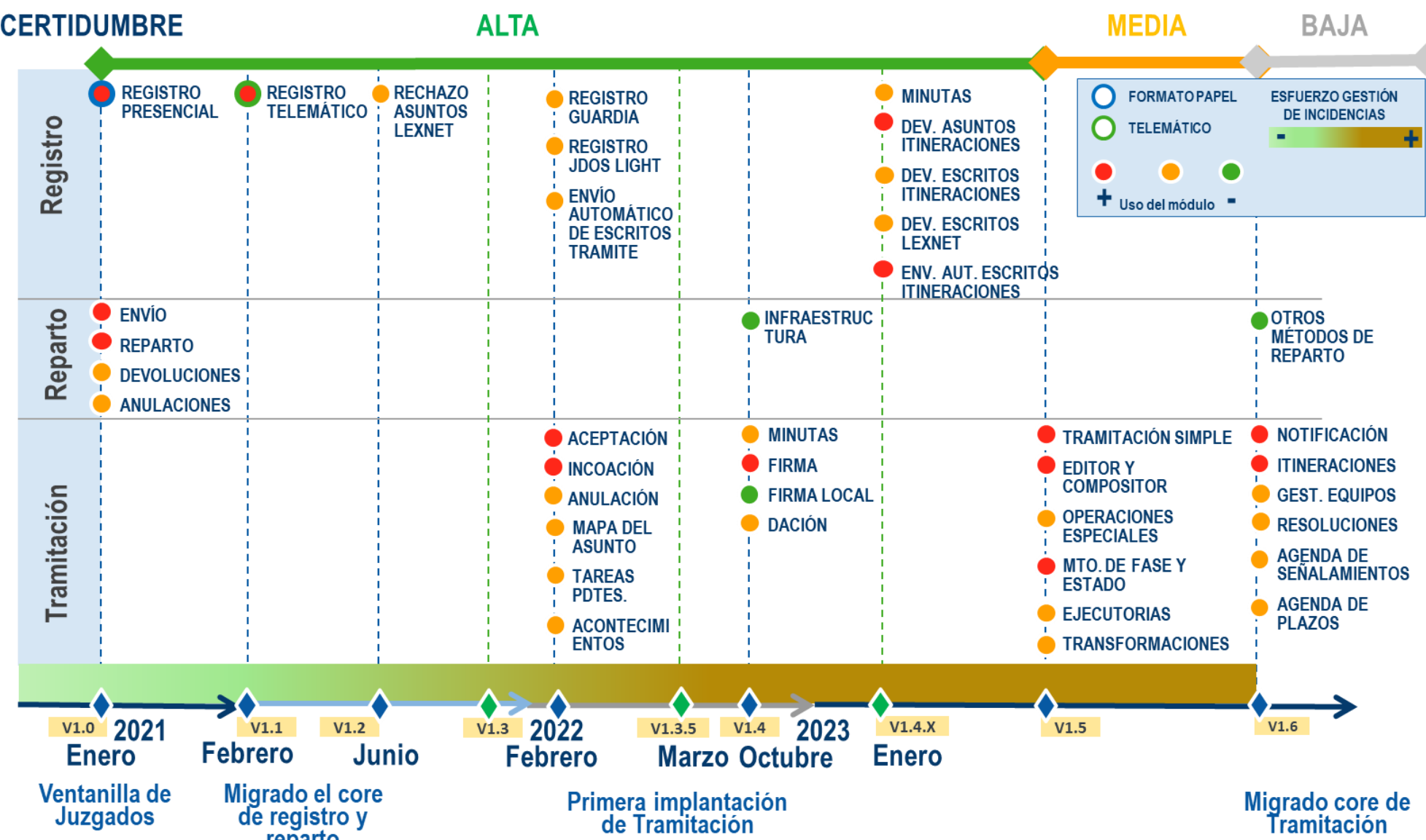


7. ROADMAP

Where are we?



7. ROADMAP



6. QUESTIONS AND ANSWERS



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Thank you for your attention